

Tennis / Pickleball Updates - Fall 2021

The following is in place to help ensure our members are receiving fair and equitable booking privileges.

COURT BOOKING:

- 5 days in advance booking – Limited spaces - We currently have a waitlist.
- 4 pre court bookings per week (Subject to change)
- 2 court bookings per day – prebooked or same day
- A week is from Monday - Sunday
- Online 24 hours
- 5 Day in advance booking opens at 7:00 am on that day.
- Court Options: Singles 2 names / Doubles 4 names
- Singles can be booked with 2 – 3 players names
- Doubles can be booked with 4 – 6 players names
- Courts are to be booked based on your intention of play. Singles or Doubles
- Members are not to book singles back-to-back
- All member names are to be on court booking at time of booking.
- Member booking can change names on court after original booking
- Members on courts must match names in our court booking system
- Members are not to be on the courts unless they have a court booked
- Same day booking for all guest or other members must be done by front desk

COURTS TIMES:

- Tennis 6am – 2pm
- Tennis 4pm – 10pm (7pm on weekends)
- Pickleball 6am – 9am
- Pickleball 12pm – 10pm (7pm on weekends)

COURTS NAMES:

- Tennis on Tennis Court 1,2,3
- Pickleball on Pickleball Court 1a/1b, 2a/2b, 3a/3b
- If Pickleball 3a is booked the system blocks tennis from being booked.
- If Tennis Court 3 is booked it will block both pickleball 3a & 3b from being booked
- All COURTS TIMES - When booking for tennis courts - start booking court 1, then 2, then 3, When booking pickleball courts start booking 3 a/b, then 2 a/b, then 1 a/b

COURTS CONFIRMATION:

- When arriving at the club to play – please scan your key tag on both scanners up front.
- 1 scanner to check into club for contact tracing

- 1 scanner to confirm your court arrival – you will hear a ding – go slow and be sure to confirm.
- **All names on courts must check in** NOT just the booking person
- Your member card can be used for both.
- **Members not adhering to policies will forfeit their court privileges immediately**

EMPTY COURTS

- We do not want to see any courts empty!
- We will offer same day booking for members by calling the front desk at 6:00 am
- Non-members can call same day at 8:00 am. \$21 per hour per person

WAITLISTS:

- Currently the system does not offer waitlist

TENNIS BALL MACHINE:

- Ball machine has limited use in winter months
- Ball machine is to be used on tennis court 3
- Ball machine cannot be used when there are doubles playing on court 2.
- For safety, please have curtain drawn so balls do not effect players on court 2.

LEAGUES:

- If you are in a league - that is your court for that day, but you still have 4 for the week
- Members are to find their own subs at same level to cover
- Members not finding subs will forfeit future league play as it is not fair to waste the court time for other members.
- If all courts are not being used for league, please contact front desk so we can add courts back to the booking system for other members.
- It is up to member if they want to recover cost of league from sub

COURT BOOKING PRIVELEGES:

- Members will lose their court booking privileges if they abuse policies.
- Names on booking system must match players on courts.
- Cancellation is 24-hour notice – Fee \$40 charged to person who booked the court.
- After your 2nd late cancellation within 24 hours you lose your booking privileges.
- No Show Fee - \$40 charged to person who booked the court.

APP:

- Download the new court booking app - Court Reserve

COURT ETIQUETTE:

- No Food, Drinks or Gum on courts - water only
- Social Distance - leave your court promptly - to avoid congestion
- Be packed up, shoes changed and off your court by the time your court time is over. If it takes you 10 minutes to change your shoes, then pack up accordingly
- Do not enter a court while players are playing, if players have stopped ask if it is OK !!!!!
- Enter the door of the court you have booked
- Use soft voices while waiting
- Return divider nets after use
- Remove your garbage
- Please put your pickleball nets back to the designated & marked spots
- Members can leave using the side door by Tennis Court 3/ Multi 3 a&b UNLESS there are players on court – this is very disruptive to members playing.
- WHEN LEAVING THE SIDE DOOR - ENSURE IT IS LOCKED BEHIND YOU - we have found it left wide open and homeless behind courts!!!

- **DO NOT EXIT using the doors behind the curtains at any time!** These doors do not always shut tight. This poses a security risk for the club, staff, and members with homeless wondering into warm and sheltered places. **Members leaving from these doors will lose court booking privileges. Yes, we have asked, posted and it is still happening – please STOP.**