

## NEW EFFECTIVE IMMEDIATELY

Based on member request and our NEW software update, we have made changes to how classes & court reservations can be made. You no longer need to set your alarm and wake up at midnight to make reservations! **The NEW time is 8:00 am.**

### ETIQUETTE

- Bring your swipe tag & check in upon entering - you can download our mobile APP & use it to swipe in
- Bring indoor footwear as outdoor footwear may wear down equipment & bring unwanted dirt into the club
- Bring a sweat towel – moisture dripping on equipment is not sanitary and effects machines
- Wipe down equipment after use – using sanitizing spray we provide
- All equipment & weights are to be returned to proper location - 45lbs, 35lbs etc. signs are provided
- No dropping of weights
- No loud excessive noises or use of profanity
- Scent free – respecting others allergies – please refrain from scented products
- Shower before entering hot tub, steam room or saunas
- Cover up while in the changing room facility, use a towel to help keep the space sanitary for all members
- Share space & equipment respecting all members using facility
- Proper footwear (non marking) and protective eyewear is strongly recommended on squash & racquetball courts
- No liquids other than water, in appropriately sealed bottles, are permitted within court areas
- No food or chewing gum are permitted within courts
- Members are responsible for their guests & drop in fees

### Pre BOOKINGS POLICIES

#### Classes

- Members have 7 day in advance booking for Fitness Classes, Coached Classes, Spin & Yoga
- Cancellation Policy is 3 hours prior to class

#### Courts

- Host is person making the court booking and is responsible
- Series sales is what members require on their account to book a tennis court
- Etiquette when booking a court is based on the intent of play singles (2) or doubles (4)
- Court bookings must have all names in court booking at time of booking
- Bronze & Silver cannot be added to Tennis court booking that was booked 5 days in advance
- Bronze cannot be added to a Squash or Racquetball Court that was booked 5 days in advance
- Members wanting 5 day in advance booking should upgrade membership
- Cancellations must be made at least 3 hours prior to the scheduled time of class or play

#### Platinum Lifestyle

- 5 day advance booking for Tennis, Racquetball & Squash Courts
- Receive 12 series sales for tennis bookings each month at no additional fee
- Additional tennis series sales \$5 each
- Each member can host a maximum of 2 un-played court bookings before hosting another booking
- Have eligibility to register for Tennis, Squash & Racquetball leagues, pending league fees

#### Silver Lifestyle Members

- 5 Day advance booking for Squash & Racquetball Courts
- Have same day booking privilege for Tennis courts, required to purchase series sales for \$5 per person
- Have eligibility to register for Squash & Racquetball leagues, pending league fees

#### Bronze Lifestyle Members

- Have same day booking privilege for Tennis Courts, Squash & Racquetball Courts
- Tennis court fee - series sale \$5 per person

#### No Commitment/ Term Members

- Have same day booking privilege for Tennis Courts, Squash & Racquetball Courts
- Tennis court fee - series sale \$10 per person

#### Guests

- Have same day booking privilege for Tennis Courts, Squash & Racquetball Courts & Classes
- Tennis court fee - series sale \$25 per person
- Same day booking for all classes, along with a \$15 booking fee per person

**PLEASE DO NOT ABUSE THIS SYSTEM**

**ANYONE FOUND TO BE NEGLIGENT MAY BE SUBJECT TO MEMBERSHIP SUSPENSIONS**

**YOUR COMPLIANCE ALLOWS EQUAL USE OF THE FACILITIES FOR EVERYONE**

**THANK YOU, GLOBAL FITNESS STAFF AND MANAGEMENT**